

DIGITAL PROFILE FOR GHIN PRODUCTS

Why and when will golfers need to create a digital profile with a unique email address to log in to the GHIN mobile app and ghin.com?

To improve data security and golfer privacy, golfers will need to create a digital profile to access the GHIN mobile app and ghin.com beginning in early January 2021. Users are required to have a unique email address to create a digital profile and access the GHIN mobile app and ghin.com.

How do golfers add an email address to their profile so that they can create a digital profile in January 2021?

Golfers can request that their Club Admin or local Association update their profile within the USGA Admin Portal.

How will golfers access the GHIN mobile app and ghin.com with their digital profile?

When creating their digital profile, golfers will set a password for their account. A golfer will then log in to the GHIN Mobile App and ghin.com with their email address or GHIN Number and the password they created.

What happens if a golfer forgets their password?

There will be a "Forgot Login Information" link on the GHIN mobile app and ghin.com login page. The golfer will just need to supply their GHIN Number or email address and a reset password email will be sent to their email address on file. Additionally, within the Admin Portal, there will be a "Reset Password" button within the golfer profile that will trigger a reset password email to the golfer.

If golfers share an email address (e.g. spouse/partner), can they create a digital profile and login with the same email address?

No, only one digital profile can be tied to one unique email address. The first person to setup a digital profile will "claim" that email address. Another email address must be provided for the other golfer.

What if golfers do not provide an email address, how can they post a score?

If golfers do not provide an email address, they will not be able to create a digital profile and log in to the GHIN Mobile App or ghin.com. They will be able to access a Club Kiosk or have a Club Admin post a score on their behalf.

Since golfers under the age of 13 cannot supply an email address, how can they have their scores posted?

A minor will need to be tied to a guardian's account within the USGA Admin Portal. In January 2021, the guardian will see a "Change Golfer" link when logging in to the GHIN Mobile App and ghin.com. Here the guardian can change who they are posting scores for. A Club Admin can also post a score on behalf of a minor via the USGA Admin Portal.